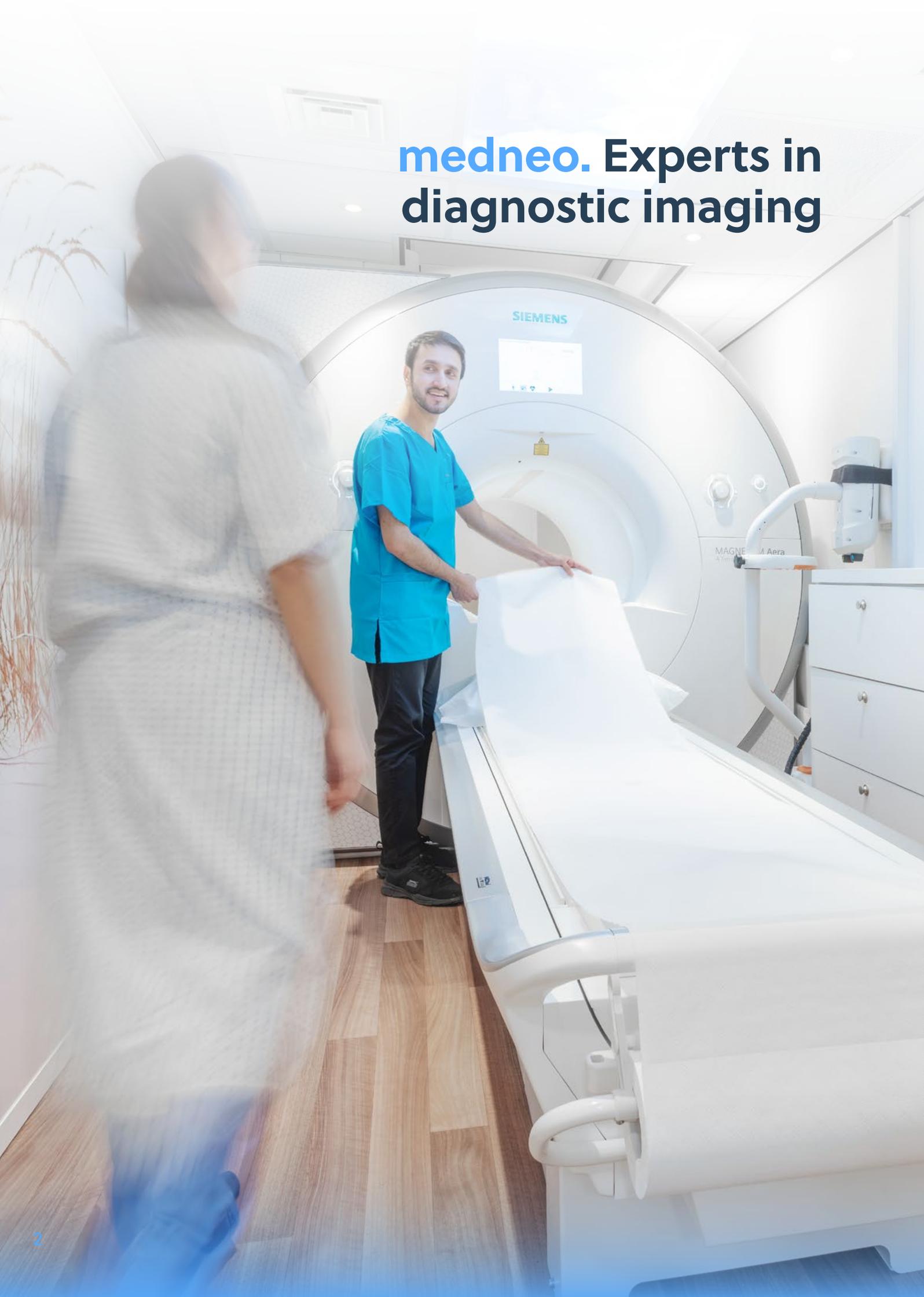




**Mobile  
MRI and CT  
scanning  
for today's  
NHS**



# medneo. Experts in diagnostic imaging



# Bringing you our best. Every time



At **medneo**, we provide mobile MRI and CT services purpose-built for the demands of today's NHS - timely, high quality and delivered by people who care. Over six years, we've become one of the UK's leading providers, known for our reliability, flexibility, and expert delivery.

Our difference lies in our people. Every one of our 170 radiographers is directly employed, highly trained, and part of our wider medneo family. No agency. No compromises. Just consistent, safe, patient-focused care.

Whether it's clearing your general waiting list, supporting more complex pathways such as cardiac or colonoscopy, or expanding your existing diagnostic capacity, we tailor every service to your needs using mobiles, relocatables and expandables with AI-enabled systems.

We're not just a service provider — we're a true NHS partner. A business built on real people, deep clinical expertise, and a shared belief in doing what's right for patients, every single time.

**medneo people. Bringing you our best. Every time**

**Proud to deliver  
excellence**

**99%**  
**patient  
satisfaction  
score** \*NPS rating 2024



# medneo.

## Time to do it differently

### Speed, clarity and consistency to every site we serve

We are proud to operate a **fully cardiac-optimised MRI and CT fleet** — standardised across state-of-the-art Siemens and Canon systems — throughout the UK, including Scotland and Wales.

Our **national complex case mix capability** includes radiographer-led cardiac services, allowing scans to be delivered without the need for a supervising clinician. The medneo fleet supports **flexible solutions at scale**. A proven, best-in-class service backed by outstanding governance and continuous investment.

We scan over 150,000 patients a year, with scanners and protocols capable of seeing up to **three more patients per day** than the average. That's how we're making a difference.

### We've earned our place as a **trusted partner for the NHS**

- Repeat contracts with NHS Trusts across interim, waiting list clearance, and long-term partnership models
- Real-time operational support with named Regional Mobile Managers
- Fully integrated RIS-PACS interface, aligned with local NHS systems with radiology reporting possible
- Over 85% of service days are contrast-enhanced; available 100% of the time

### We have a deeply committed and skilled workforce, and **we deliver exceptional quality**

- medneo is rated CQC Outstanding
- We hold the Quality Standard for Imaging (QSI) as well as ISO 9000, 9001, 27001, 14001 and Cyber Essentials+ certifications. Quality is a continuous process and is part of our DNA
- Employee satisfaction and retention rates are high — well above industry average
- Certified as a **"Great Place to Work"** for the fourth year running in 2024. And recognised by employees as a 'Best Workplace' for Women, Healthcare and Small and Medium Business categories





We operate a fleet of over **25 high-performance MRI and CT scanners**, doubling capacity in the next 12 months



Dual changing rooms, enhanced interiors, heated spaces and natural imagery provide a **positive experience for patients**

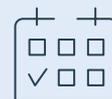
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## Time-saving solutions across a best-in-class fleet

Designed for today's pressures, our mobile, relocatable and expandable units deliver throughput, comfort and speed — with no trade-off in clinical quality.



All scanners are **OEM maintained** and remotely monitored, with 70% of issues resolved without needing a site visit



Our **24/7 real-time support team** will resolve clinical issues fast, ensuring minimal disruption to service

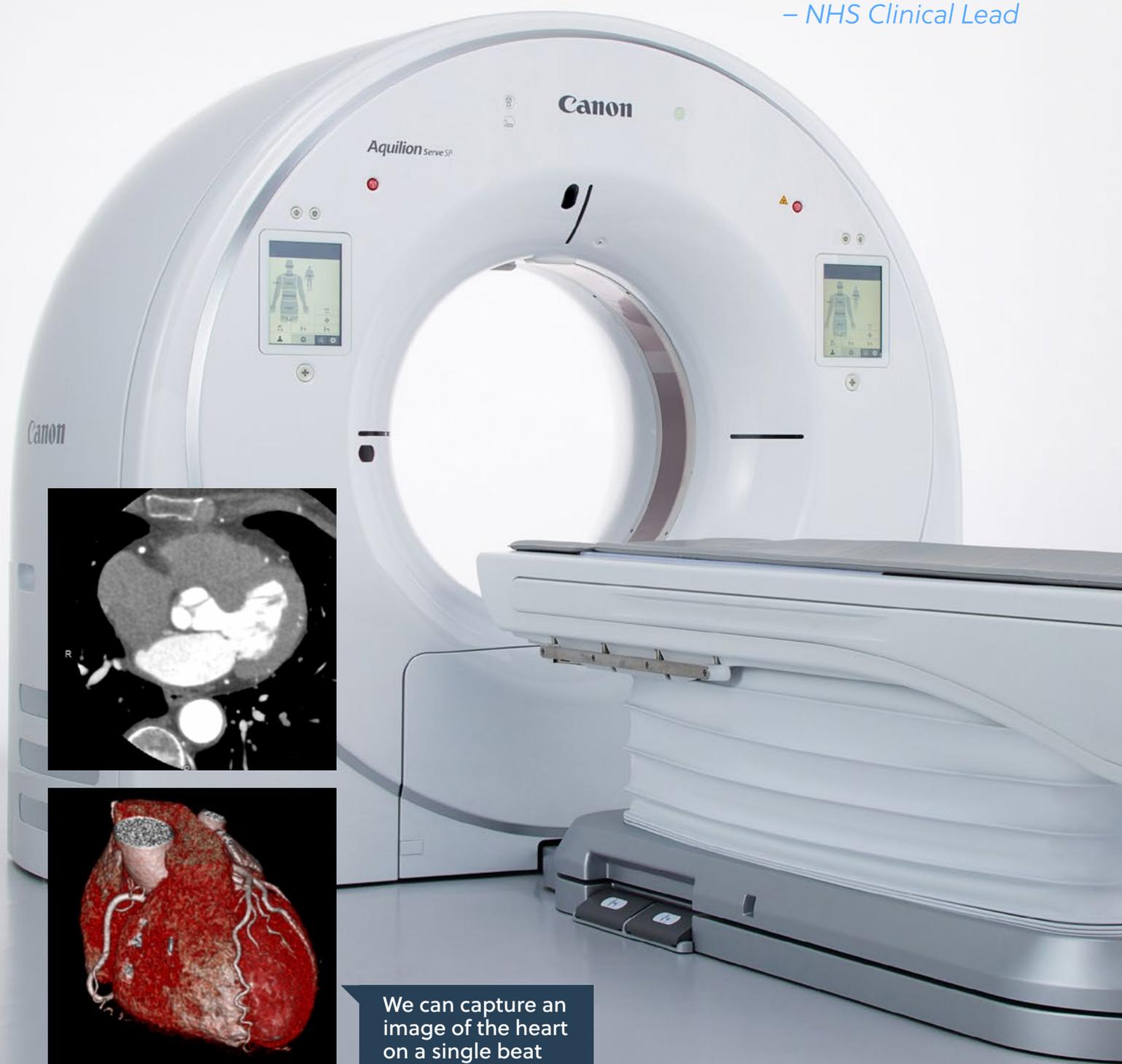
*"We chose medneo because of the consistency. Real people, real expertise, always there"*

– NHS Trust Client

# The newest and most advanced CT and MRI fleet in the UK

*"The medneo team took on the full list — no need to sort our case load. So helpful, seamless and safe"*

*— NHS Clinical Lead*



We can capture an image of the heart on a single beat

*Our service is fully flexible — supporting complex lists, contrast-enhanced studies, and long-term relocatable installations. We have our own PGDs and all radiographers are IV trained.*

## MRI. Confidence in every scan

We invest in the best. Our MRI fleet is built around **Siemens Aera** and **Sola 1.5T**, 48-channel scanners — wide bore, short design, and capable of supporting patients up to 250 kg. The average scanner age is **3 years** and benefits from the latest clinical software updates.

Every scanner is cardiac-enabled and contrast-capable, every day.

Our teams are trained and equipped to handle the full clinical spectrum — from routine MSK to complex scans of the abdomen, pelvis, liver and prostate. There’s no need to split or sort lists. We take the whole caseload.

Dedicated <b>Siemens MRI</b> fleet with <b>Aera</b> and <b>Sola 1.5T</b> wide-bore, 48-channel, <b>cardiac scanners</b>	Average age of fleet <b>3 years</b> and <b>40% brand new</b> for 2025	<b>Contrast-enhanced</b> studies cardiac, multi-parametric prostate, dynamic liver, pancreas, kidneys, breast, peripheral, angiography
<b>Wide-bore</b> short scanner and ambient lighting — minimises claustrophobia	Dual-headed <b>pump-injector</b> on all units	<b>AI Deep Resolve-enabled</b> available

## CT. Speed, clarity and clinical precision

Trusted by NHS teams nationwide, our CT service is built on a dedicated fleet of CT mobile units, equipped with industry-leading technology — delivering routine to advanced cardiac imaging.

The **Canon Aquilion ONE PRISM Edition** delivers 640 slices per rotation, ultra-high resolution and full cardiac capability.

The latest edition **Canon Aquilion Serve SP** combines faster patient throughput with the latest AI enabled technology and unparalleled image quality with lower radiation dose.

Our radiographer-led service incorporates robust cardiac training pathways, including structured preparation, ECG, drug protocols (GTN, beta blockers), and competency sign-off — no need for your supervising clinician on the trailer.

<b>Canon Aquilion ONE PRISM Edition</b> and <b>Serve SP</b> , cardiac-optimised, next generation scanners	Dual-headed or day set <b>pump-injector</b> on all units	<b>640 slices per rotation</b> and rotation speed of 0.275 seconds
16 cm wide-area detector - <b>full heart imaging</b> in a single rotation	<b>Ultra high-resolution</b> CT for in-plane spatial resolution of 0.234 mm	<b>Advanced AI reconstruction algorithms</b> — reduce artefacts in coronary vessel imaging

88%

of NHS Trusts  
come back to us  
again and again.  
And multiple  
customers have  
an average tenure  
of 5 years



We're proud to  
support NHS Trusts  
across the UK,  
from **Melrose** to  
**Newcastle** to **Exeter**  
and beyond



# Providing better. Every time

**At medneo, we are set up to deliver - consistently, safely and at scale**

A highly stable, committed workforce of **170 directly employed radiographers**, each with an average of **8+ years' experience**

**98.3% service uptime**, with 70% of technical issues resolved remotely and all scanners OEM-maintained

Scanning delivered **364 days a year**, 12.5 hours a day, with the flexibility to scale up when needed

Successfully introduced **DNA-reducing measures**, such as patient calls 24 hours in advance and efficient admin workflows

Over 85% of scanning days are contrast-enhanced, with **contrast available 100% of the time** for complex case mixes

Every service we deliver is backed by a **culture of governance, safety and development**. We maintain 98%+ training compliance and support advanced roles like RPS, site leads and post-grad learners

At medneo, we don't just deliver services — we **build partnerships** that grow and evolve with you



Our fleet at a glance

**25+**

**MRI and CT scanners**  
and growing

**Siemens**

**Aera and Sola**  
1.5T MRI + AI capability

**Canon**

**Aquilion Serve SP**  
**Aquilion ONE PRISM**  
640-slice CT

**Cardiac**

**+ contrast-enabled**  
as standard

**Mobiles**

**relocatables + expandables**  
to suit needs

**3 years**

**average scanner age**

# medneo. All of us. Working together

At **medneo**, we're driven by a shared passion for diagnostics and a commitment to excellence. Our small, agile teams are supported by experienced leaders, clinical experts, and dedicated support services.

You'll have a dedicated Regional Mobile Manager, with a radiography background, who'll work closely with your teams and is on call 24/7 to provide quick, reliable support. Behind the scenes, there's a talented delivery team ensuring everything runs smoothly — from setup and maintenance to logistics and workforce planning.

We're not just a provider — we're an extension of your team. With **medneo**, you gain a partner who's responsive, resourceful, and deeply invested in your success. Let's work together to elevate patient care and create lasting impact.

## Our partners

We're proud to work with world-leading manufacturers and suppliers who share our high standards. Their cutting-edge technology and commitment to excellence enables us to deliver the best possible outcomes for you and your patients.

**SIEMENS**

**Canon**

**QUEST**

**JMP  
Medical**

**LAMBOO  
MEDICAL** | QUALITY  
HEALTHCARE  
AVAILABLE  
EVERYWHERE

**Bence**

**HLH Group**

**SMIT**  
A Marmor | Berkshire Hathaway Company

**Biotronics**  
ANALYTICAL & BIOMEDICAL SOLUTIONS

Naomi  
Miskin



Real  
people

Operations

Steve  
Parkes



James  
Williams



Real  
partnership

Quality

Rachael  
Mullen



Matt Meador



Jeff Richards



Amanda Blake



Abdinoor Sheikh



Martine Ansell



Real support

Commercial

Shaunna Carden



Fin Garlick



Mike Chevins



Jo Watkinson



Logistics



## Talk to us today

Whether you need extra capacity, faster throughput or complex case support, we're ready to help.

Contact our Commercial Development team at [sales@medneo.co.uk](mailto:sales@medneo.co.uk)

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